

A Case Study

A Healthcare Client Uses Technology & Data Analytics to Track the Healthcare & Global Supply Chain Lifecycle

Client Background & History

Client engaged Trinity Strategic Consulting, Inc. to support their technology and data analytic needs.

Problem

Client was challenged with meeting the technology and data analytic needs to support ongoing healthcare and patient access to life saving treatment applications, platforms, and reporting. The client was manually executing processes and tasks relative to EDI and EVV solution tracking, status and progress of pharma distributions and new product launches. Needed to track and report each product and status for each client's portfolio.

Solution

Supported staff augmentation needs, application development and upgrade support. Conducted gap analyses and determined a need for data analytics, dashboards, data governance and reporting. Developed a solution that encompassed stakeholder workshops, developed frameworks, data migrations and system integrations, data scrubbing and deployed a solution that aligned with meeting client needs.

Impact

Exceeded client expectations with a solution that reduced manual processes, employee reworks, and reporting preparation and delivery time. Reduced risk and increased efficiencies by 25%.



7 Office & Retail Locations

39 Distribution Centers

5 National Patient Support
Offices



Streamlined reports and
reduced reporting time from
days to minutes.

Increased user application
access and efficiencies with
twice weekly releases



25% increase in executive
and operational reporting
efficiencies